

# FDA Assistance to Industry

Marie Falcone

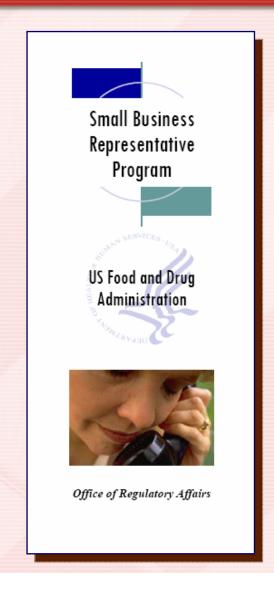
FDA ORA CER Small Business Representative

# Presentation Agenda

- 1. The Small Business Representative
- 2. Staying informed
- 3. Solving problems
- 4. Communicating your views to the agency

# The Small Business Representative

- Assist industry and entrepreneurs
  - Facilitate access to guidance, policies, regulations, and laws enforced by FDA
  - Provide technical assistance
  - Act as liaison



# **SBR Customers**

- Small businesses
- Entrepreneurs
- Start-ups
- Professional associations
- Industry associations
- Consultants
- Corporations



# FDA Jurisdiction

- Foods
- Drugs
- Biologics
- Cosmetics
- Medical devices
- Veterinary products
- Radiation-emitting products



# SBR On-Site Visits

- Voluntary review
- At industry's request
- Confidential
- Cursory, brief
- Limited by schedule and budget





# SBR Confidentiality

All FDA
 employees are
 prohibited by law
 from divulging
 trade secret or
 confidential
 information



# **SBR Limitations**

- Not available when an open inspection reveals conditions that may warrant enforcement action
  - FDA 483

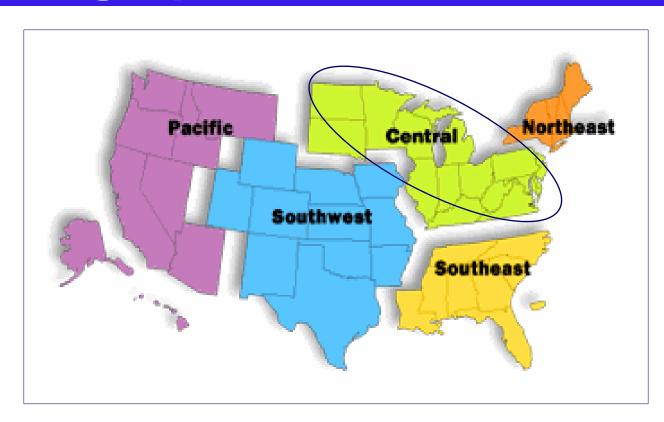
     objectionable
     observations
  - Warning letter
  - Import detention



# **SBR Geographical Limitations**

- Delaware
- District of Columbia
- Illinois
- Indiana
- Kentucky
- Maryland
- Michigan
- Minnesota
- New Jersey
- NorthDakota
- Ohio





- Pennsylvania
- South Dakota
- Virginia
- West Virginia
- Wisconsin



## U.S. Food and Drug Administration



#### OFFICE OF REGULATORY AFFAIRS

FDA Home Page | Federal-State | Import Program | Compliance | Inspection | Science | ORA Search

Federal State Relations

Small Business Guide

Introduction

Federal Register

How to Comment

Obtain Agency Docs

Statutes and Regs

How to Petition FDA

**Decision Making** 

What to do When

Who to Contact

Small Business Reps

<u>District Offices</u>

FDA Center Contacts

Obtain Assistance

Freq Called Numbers

Related FDA Pages...

Consumer Information

Industry Assistance

<u>Recall</u>

Small Business Guide to FDA (last revised on 03/31/04)

SMALL BUSINESS REPRESENTATIVES (SBRs)

Small Business Representative (HFR-NEI7) Marilyn Corretto

FDA, Northeast Region (CT, MA, ME, NH, NY, RI, VT)

158-15 Liberty Avenue

Jamaica, NY 11433-1034

Phone (718) 662-5618

FAX (718) 662-5434

Email: oranersbr@ora.fda.gov

Small Business Representative (HFR-CE5) Marie T. Falcone

FDA, Central Region (DC, DE, IL, IN, KY, MD, MI, MN, ND, NJ, OH,

PA, SD, VA, WI, WV)

U.S. Customhouse

200 Chestnut St., Room 900

Philadelphia, PA 19106

Phone (215) 597-2120, ext. 4003

FAX (215) 597-5798

Email: mfalcone@ora.fda.gov

Small Business Representative (HFR-SE17)

FDA, Southeast Region (AL, FL, GA, LA, MS, NC, PR, SC, TN, VI)



# U.S. Food and Drug Administration



# http://www.fda.gov/

#### Search

GO

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A-Z Index

Site Map

### Products FDA Regulates

#### Food

Foodborne Illness, Nutrition, Dietary Supplements...

#### <u>Drugs</u>

Prescription, Over-the-Counter, Generic...

#### **Medical Devices**

Pacemakers, Contact Lenses, Hearing Aids...

#### Biologics

Vaccines, Blood Products...

### Animal Feed and Drugs

Livestock, Pets...

#### Cosmetics

Safety, Labeling...

## FDA NEWS

New Product Approved to Treat Smallpox Vaccination Complications

FDA/NCI Program to Bridge Research, Regulation in Cancer Product Development

New Improvements in FDA's Drug Safety Monitoring Announced

President Nominates Dr. Lester Crawford to be FDA Commissioner

- White House Announcement
- Statement by HHS Secretary Leavitt
- Dr. Crawford's Biography

Cellular, Tissue and Gene Therapies Advisory
Committee to Meet March 3-4

### Recalls, Product Safety

### **Product Approvals**

More FDA News - Press Releases, Meetings, Congressional Testimony, Speeches, More

### Food Industry

- Register a Facility
- · Prior Notice of Imports

### Hot Topics

- Flu Information
- PPA
- Losing Weight
- Cell Phones
- Imported Drugs
- Counterterrorism
- Bioterrorism Act
- Buying Medicines Online
- Counterfeit Drugs
- More Hot Topics...

#### FDA Activities

- About FDA
- Advisory Committees
- Clinical Trials
   Consumers
   Professionals
- Commissioner's Page
- Field Operations
- Freedom of Information
- Imports
- International
- Major Initiatives
- NAAAN 07A+AA



### Radiation-Emitting Products

Cell Phones, Lasers, Microwaves...

### Combination Products

### Subscribe to FDA's Free E-mail Newsletters

Sign up for any of more than 20 lists.

### Let Us Hear From You

### Report a Problem with a Product

Comment on Proposed Regulations

Petition FDA

Job Opportunities

Contact FDA

#### Reference Room

#### Laws FDA Enforces

Code of Federal Regulations

Guidance Documents

Forms

Dockets

Warning Letters

Federal Register

Manuals and Publications

# www.healthfinder.gov FIRSTGOV.gov

### U. S. Food and Drug Administration

5600 Fishers Lane, Rockville MD 20857-0001 1-888-INFO-FDA (1-888-463-6332)

- MedWatch
- Pediatrics
- Progress and Priorities 2004
- Science
- Toxicological Research
- User Fees

Animal Drugs

Human Drugs

Medical Devices

#### Information For

- Consumers
- Patients
- Health Professionals
- Health Educators
- State/Legal Officials
- Industry
- Women
- FDA Alumni
- Español
- Teens
- KIDS

### FDA Consumer

Current Issue



Straight Talk on Braces

Take Our Quiz

Subscribe



## U.S. Food and Drug Administration



FDA Home | Search FDA Site | FDA A-Z Index | Contact FDA

## Information for FDA-Regulated Industry

### Industry Information by Subject

- Drugs
- Foods
- Dietary Supplements
- Medical Devices
- Biologics
- Animal Feed & Drugs
- Cosmetics
- Radiation-Emitting Products
- Combination Products Program

#### Small Business

- Small Business Guide to FDA
  - Small Business Representatives
  - Input on Rulemaking

### Adverse Event Reporting

- MedVVatch (medical products)
- Biologic Product Deviation
- Special Nutritionals/Dietary Supplements
- Animal Drugs
- Vaccines
- <u>Blood Transfusions/</u>
   Donations

### Compliance and Enforcement

- Warning Letters
- Forms
- Federal Register
- Unified Agenda of Federal Regulatory and Deregulatory Actions
- Code of Federal Regulations
- Guidance Documents
- FDA Enforcement Activities
- Laws Enforced by FDA
- FDA Dockets
- Science References
- Imports
- Inspection References
- Compliance References
- Industry Guidance: Product Recalls, Removals, Corrections
- Model for Recall Press Releases
- Ethics Program

#### Contact FDA

- Contact FDA Online
- Comment on FDA Regulations
- Field Offices
- Employee Directory
- Ombudsman

#### What's New

- Extension of Pilot Program for Evaluation of Globally Harmonized Medical Device Premarket Applications
- Nanotechnology at FDA
- FDA News
- Federal Register (Pre-publication)
- Recalls/Safety Alerts
- Approvals
- Hot Topics
- Subscribe to FDA Email Lists

### Food Industry

- Register a Facility
- Prior Notice of Imports

### Meetings/Workshops

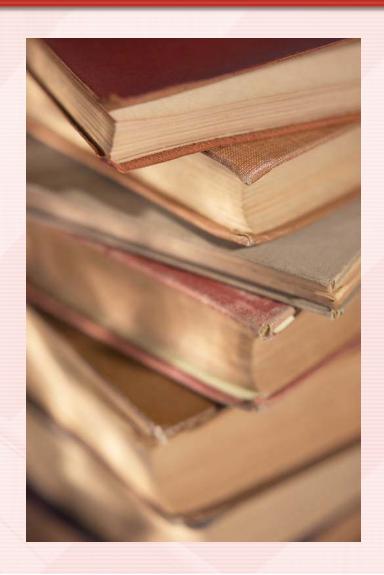
- Upcoming Meetings
- Advisory Committees
- FDA Center Meetings
- FDA Regional Meetings

## Small Business Guide to the FDA

- How to obtain statutes, regulations, and agency documents
- How to use the Federal Register
- How to comment on proposed regulations
- How to petition the FDA
- What to do when marketing a new product, undergoing FDA inspection, recalling violative products, etc.

# Build a Regulatory Library

- Laws
- Regulations (CFR)
- Federal Register
- Guidance Documents
- Forms
- Dockets
- Warning Letters
- Manuals and Publications
- Email Subscriptions





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A-Z Index

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- Cell Phones
- Imported Drugs
- Counterterrorism
- Bioterrorism Act
- Buying Medicines Online
- Counterfeit Drugs
- More Hot Topics...

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- Clinical Trials
   Consumers
   Professionals
- Commissioner's Page
- Field Operations
- Freedom of Information
- Imports
- International
- Major Initiatives
- NAAANBAAAA

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Cell Phones, Lasers, Microwaves...

**Combination Products** 

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Report a Problem v

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Forms |

<u>Dockets</u>

Warning Letters

1-888-IN Manuals and Publications

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Consumer

rent Issue

Straight Talk on Straight Talk on Braces

Take Our Quiz

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> **U. S. Foo** 5600 Fishers 1-888-IN

## What are Laws?

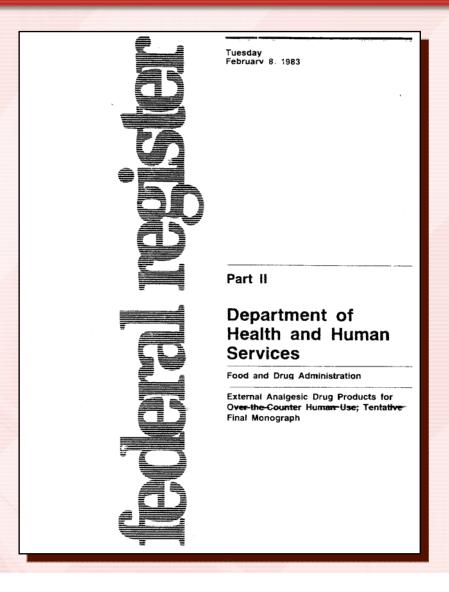
- The basic enabling authority enacted by Congress
  - Food, Drug and Cosmetic Act (FD&C)
  - FDA Modernization Act (FDAMA)
  - Orphan Drug Act
  - Prescription Drug User Fee Act (PDUFA)
  - Medical Device User Fee and Modernization Act (MDUFMA)

# What are Regulations?

- Implement the provisions of the law based on the authority provided by the law
- The development of regulations must follow specific procedures that allow public notice and comment
- Legally binding on industry and the agency

# The Federal Register

- Official daily publication
  - Notices
  - Proposed Rules
  - Final Rules
- Free online through http://www.gpo.gov or http://www.fda.gov
- GPO subscription



# The Code of Federal Regulations

- Title 21
   Food and Drugs
- Published yearly
- Free online through
  - http://www.gpo.gov
  - http://www.fda.gov
- Order through GPO at 1-866-512-1800



# Semi-Annual Unified Agenda

- Identifies regulations under development throughout the federal government
- Primarily ANPRM, NPRM, and Final Rule expected in the next 12 months
- Published twice a year
  - http://www.gpoaccess.gov/ua/
- Most recently on October 31, 2005
  - FR Vol. 70, No. 209

# Semi-Annual Unified Agenda

- Status of regulation
  - Pre-Rule Stage: agency to determine whether or how to initiate rulemaking
  - Proposed Rule Stage: NPRM not issued yet
  - Final Rule Stage: Final or Interim Final Rule not issued yet
  - Long Term Actions



# FDA Semi-Annual Unified Agenda

- The FDA portion of the Semi-Annual Unified Agenda
- http://www.fda.gov/oc/industry/ unifiedagenda/agenda.html



## Guidance Documents...

- ...Policy Statements and Advisory Opinions
- Serve to provide the Agency's interpretation of the law and applicable regulations
- The preamble to a regulation has the status of an advisory opinion
- Are <u>not</u> legally binding on the public or the agency

# Applicable Guidance

- FDA Comprehensive List of Guidance Documents, FR 1/5/2005
  - http://www.fda.gov/OHRMS/DOCKETS/ 98fr/05-155.htm
  - http://www.fda.gov/opacom/morechoices/ industry/guidedc.htm
- Additional listings under each Center web site



## Obsolete Guidance

- Watch out for new, revised, and withdrawn guidance documents
- Expired documents remain online for historic reference
- Most documents will state if they have been superceded by newer or revised documents



# **Expected Guidance**

- FDA Annual Guidance Agenda
  - Most recent published on the Federal Register of July 9, 2004
    - http://www.fda.gov/OHRMS/DOCKETS/ 98fr/04-15660.htm
  - Contains possible guidance topics
  - Organized by Center, then category

http://www.fda.gov/OHRMS/DOCKETS/98fr/04-15660.htm

# FDA Annual Guidance Agenda

- Example from the July 9, 2004, issue
  - Centralized Institutional Review Boards in Multicenter Trials
- Once a draft guidance document issues, FDA assigns a unique Docket Number
- This document opens a comment period that is usually of 60 days

# FDA Public Meetings and Workshops

- Announced in the Federal Register
- Posted in many professional and industry association web sites and newsletters
- Broadcasted in various FDA mailing lists
- Publicized throughout the FDA and Center web sites

## On the FDA Web Site

# http://www.fda.gov/

- opacom/hpmeetings.html
- cder/calendar/
- cdrh/dsma/workshop.html
- cber/meetings.htm
- cfsan.fda.gov/~Ird/vidtel.html



# FDA Mailing List Subscriptions

- Free e-mail newsletters
- Most are listed here:
  - http://www.fda.gov/emaillist.html
- FDA GCPP mailing list:
  - http://www.fda.gov/oc/gcp/
- CDER Small Business mailing list:
- http://www.fda.gov/cder/about/smallbiz/default.htm

# Documents Through FOIA

- Documents not originally prepared for public distribution are available under the Freedom of Information Act
- Documents are purged of confidential and trade secret information
- FDA assesses fees to cover costs of document research, redaction, reproduction, and mailing
- No phone or e-mail requests

# Freedom of Information Requests

- Use the "Handbook for FOI Requests"
  - http://www.fda.gov/opacom/ backgrounders/foiahand.html
- Mail to:

   FDA FOI Staff (HFI-35)
   5600 Fishers Lane
   Rockville, MD 20857
- Fax to:301-443-1726

# Contacting the Centers

- Visit the GCP contacts page at www.fda.gov/oc/gcp/contactogcp.html Refer to your handouts
- Contact your regional Small Business
   Representative for referral information



# Comment on Proposed Rules, etc.

- Visit the Division of Dockets
   Management at http://www.fda.gov/ohrms/dockets/
- Search using the docket number or browse the dockets list by year
  - Use the list of dockets with comment periods closing in the next 2 months
  - Insert Docket Number into Federal Register search box to get comment closing date
- Comment electronically online

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#### Welcome to Regulations.gov

On this U.S. Government Web site you can find, view and comment on regulations for all Federal agencies.

Use the search options to the right only to access Federal actions **open for comment**.

Click on the Advanced Search Tab above to find Federal actions no longer open for comment or to further refine your search.

For additional information on how to use this site, click on User Tips

#### Search Regulations and Federal Actions Open for Comment

Search Tips

- All Documents Open for Comment
- All Documents Published for Comment Today
- Regulations by Topic
- Comments Due Today

#### Search Regulations and Federal Actions Open for Comment

\* indicates Agency posts Federal Register documents, supporting materials and public submissions on this site.

Agency

- ALL -

And

Document Type |-

- All Document Types - 💌

And

Keyword

Submit

www.regulations.gov





# Solving Problems

- 1. Communicate with the FDA Investigator
- 2. Contact the Supervisor
- 3. Contact the Branch Director
- 4. Contact the District Director
- 5. Contact the Regional Office
- 6. Contact the FDA Ombudsman
- 7. Contact the National Ombudsman

## **Contact Information Resources**

- Directory of FDA District and Regional Offices
  - http://www.fda.gov/ora/Inspect\_ref/iom/I OMORADIR.html
  - HHS Employee Directory
  - http://directory.psc.gov/employee.htm
- Your Regional Small Business Representative

## FDA Ombudsman

- The FDA Ombudsman explores complaints and assist in resolving disputes between companies or individuals and agency offices
  - http://www.fda.gov/oc/ombudsman/ homepage.htm
  - Telephone: 301-827-3390
  - Facsimile: 301-480-8039
  - E-mail: ombuds@oc.fda.gov

En Español



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National Ombudsman Fair

**Enforcement of Federal Regulations** 

Small Businesses

Fairness Boards

Federal Agencies

SBA Offices

Congress



About Us





Resources

#### Mission

To assist small businesses with unfair and excessive federal regulatory enforcement, such as repetitive audits or investigations, excessive fines, penalties, retaliation or other unfair regulatory enforcement action by a federal agency.

The National Ombudsman receives complaints and comments from small business concerns and acts as a"trouble shooter" between them and federal agencies. Small business comments are forwarded to federal agencies for a high level review and federal agencies are requested to consider the fairness of their action.

### **Highlights & Headlines**

- SBPRA 2004 Task Force Report
- Calendar of Events
- Success Stories
- File a Complaint or Comment
- How to File a Complaint or Comment
- National Ombudsman
- Annual Report
- E-Blast Sign-Up

# www.sba.gov/ombudsman

File a Comment

(PDF Version)

Home | Privacy & Security | About Site | FOIA | Ask SBA | FAQ | Glossary | Sitemap









# My Contact Information

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